



## 2017-2018 KSD Lunch Program Frequently Asked Questions



### **Who runs the school lunch program?**

The KSPTA contracts with the lunch vendor on behalf of the Kentfield School District. The vendor (Good Earth Natural Foods) produces and delivers lunches to the schools. Teams of parent volunteers assist Good Earth staff to serve lunch to the kids at Bacich and Kent. The KSPTA receives a small part of the proceeds from each lunch to fund the various student/parent/teacher programs at Bacich and Kent.

### **How are Good Earth lunches made and served?**

Good Earth organic school lunches are produced locally, in Novato, and delivered to the schools each day, by Good Earth staff. Volunteers serve the meals, catering-style, according to student's preferences as they come through the line. (Non-vegetarian entrees will be served by a Good Earth employee, as required by California state law.) Students will receive entrees, then choose a pre-cut fruit and/or veggie (Caesar salad is offered daily), plus organic 1% milk. Volunteers help ensure that students receive sufficient calories.

### **What is the food like?**

The menu options for each trimester may change depending on student and parent feedback. A vegetarian option is offered each day. *If your child is gluten-free or has another allergy, you will have an option to click a box in the ordering process and a Good Earth School Lunch program employee will contact you directly.*

### **The first trimester menu for the 2017-18 school is as follows:**



#### **Monday - Pasta Day**

Penne pasta with choice of marinara sauce, meatballs, or butter and parmesan cheese. Includes salad, fruit and vegetable.



#### **Tuesday - Burger/Dog Day**

Hamburger or Hot Dog with choice of cheese, lettuce, tomato and traditional condiments. Includes salad, fruit and vegetable.



#### **Thursday - Chicken or Tofu Teriyaki**

Chicken or Tofu Teriyaki with Broccoli along with salad and fruit.



#### **Friday - Stephanos Pizza**

Cheese or Pepperoni pizza, salad, fruit and vegetable.

## **What is the cost per meal?**

\$6.35 includes organic, locally-sourced entree, fruit, vegetable, salad and milk.

## **When can I sign up for Good Earth Hot Lunch?**

Ordering typically opens three weeks prior to a session and closes one week before meal service begins. There are three Fun Lunch sessions each school year:

- Fall Session: Sept. – Dec.
- Winter Session: Dec – Feb
- Spring Session: Mar – End of School

## **How do I sign up for Good Earth lunches?**

Click [HERE](#) to be taken to the Good Earth website. You will see the daily menus and links to registration and payment pages. Please be aware that, unlike in years past, you will be ordering for the entire trimester session. Example - if you sign up for Monday Pasta Day, you will be committing to and paying for every Monday of the trimester.

Daily options may change each trimester depending on parent and student feedback. You may create an account and order for just one of the three trimesters. \*\*\*There are no changes permitted once the sessions begin.

## **Can I get a refund if my child misses school due to illness or a field trip?**

No refunds will be given for missed days of school. In the event of illness, a family member is welcome to pick up a to-go lunch. Please stop by the office during serving hours (generally 12:00-1:00 p.m.). In the event of a field trip, Good Earth will provide bagged lunches for kids enrolled in the school lunch program for that day.

## **What is in the Good Earth field trip lunch?**

Bagged lunches usually include a Turkey and Cheese sandwich, Cheese sandwich for vegetarians, fruit, veggie, juice or water.

## **Can my child get a second serving if he/she is still hungry?**

Unfortunately second portions are not permitted since Good Earth is required to follow the child nutrition standards set by the Department of Education. Please remember to pack extra snacks if your child is still hungry at school. Additionally, the school lunch program is very limited in terms of portion size and we must have enough for all students enrolled in the program.

## **What if my student forgets his/her lunch?**

We are very limited in our ability to provide lunches to students who have forgotten to bring a lunch. In the event that enough food is available, your account will be charged \$6.35 for that day. Please do not plan on emergency lunches. It is stressful for parent volunteers to turn away children who did not bring a lunch.

## **Can families apply to the Free and Reduced Lunch Program (FRLP)?**

Yes. Good Earth will also supply lunches as part of the Free and Reduced Lunch Program. To apply please contact the appropriate school office. Bacich: 415-925-9220, Kent: 415-458-5970.

## **Can Transitional Kindergartners and Kindergartners get hot lunch?**

No. Bacich Elementary does not serve lunch to TK/K grades because their school day is over by 1:10pm. (There is an exception for families who participate in FRLP.)

## **I am having trouble getting the website to work, what should I do?**

First, try a different web browser. If you are using Chrome and are having trouble, try IE or Firefox and vice versa. If that doesn't work, make sure you have Java enabled on your browser. You can also enroll using your iPhone. If you still have trouble, contact Good Earth and they can troubleshoot with you.

## **Who to contact with website technology and ordering issues?**

[Adam@genatural.com](mailto:Adam@genatural.com) and [office.sl@genatural.com](mailto:office.sl@genatural.com)

## **Who to contact with questions or suggestions about the food service?**

Please contact the KSPTA's VP for Lunch, Lauren Cargill at [lacargill@gmail.com](mailto:lacargill@gmail.com)

## **How can I help support the volunteer-run Hot Lunch Program?**

We always need lots of parent volunteers to help serve lunch. If you can't commit to a regular shift, please consider signing up as a substitute. Sudden work conflicts and illness are inevitable over the school year. Sign up to work hot lunch shifts at Bacich Elementary School by clicking [HERE](#), and Kent Middle School by clicking [HERE](#). Substitutes will be trained upon arrival. The kids love to see their parents on their lunch breaks!



*Good Earth Natural Foods Organic School Lunch Program provides delicious, nutritious and organic lunches prepared locally and served with care for your students and for the environment.*